

How to search for a doctor in your plan's network

A step-by-step guide to finding care at anthem.com

Finding the care you need when and where you need it is important. That's why we've made it easier for you to find doctors in your plan's network at [anthem.com](https://www.anthem.com).

Follow these steps to find care in your plan:

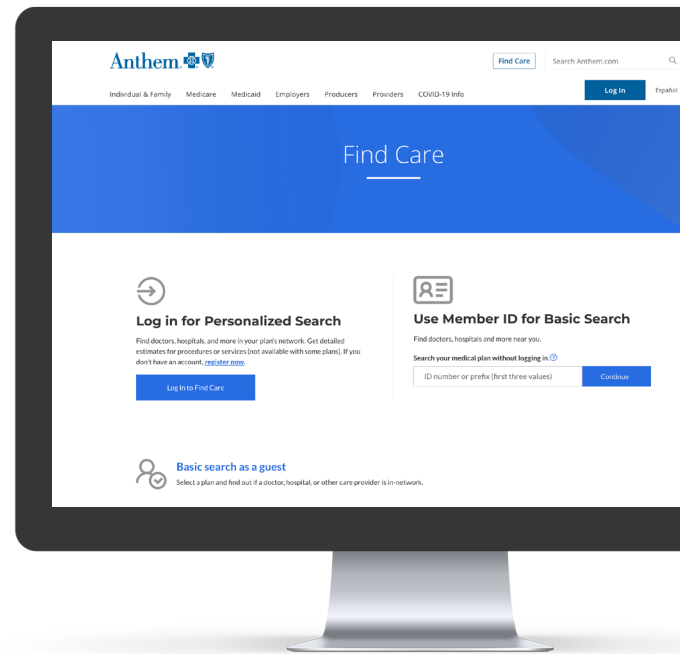
- 1 Go to [anthem.com/find-care](https://www.anthem.com/find-care).
- 2 Search as a member or guest.

For members — Select **Log in for Personalized Search** on the left. To help you find care providers who would be a good fit for you, we sort your search results and provide the top three matches using **Personalized Match**. There are more options available below your top three, and you can always re-sort these search results by distance or name.

For guests — If you are not enrolled yet in an Anthem plan, you also can search as a guest. Choose **Basic search as a guest**. Then answer the questions regarding the type of care you need, the state you need care in, and the type of plan you want to search under.

- Select the type of plan or network.
- Choose the state where the plan or network is located.
- Select how you get health insurance.
- Choose a plan or network.
- Select the **Continue** button.

- 3 Enter your city, county, or ZIP code. You also can search by doctor or procedure, as well as using other care-related terms.
- 4 View your search results. You can filter your results by selecting the relevant boxes on the left or browsing by list or map views.



Find care

You can start using the **Find Care** tool by visiting [anthem.com/find-care](https://www.anthem.com/find-care).

¿Prefieres obtener información en español? Tienes opciones. Puedes visitar [espanol.anthem.com](https://www.espanol.anthem.com).

* On-screen experiences may vary by user due to personalization experiences, benefit packages, and ongoing user-experience improvements.

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In addition to using a telehealth service, individuals can receive in-person or virtual care from their own doctor or another healthcare provider in their plan's network. If they receive care from a doctor or healthcare provider not in their plan's network, their share of the costs may be higher. They also may receive a bill for any charges not covered by their health plan.

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