



John Smith
123 Main Street
Anywhere, USA 12345

Dear Member,

Effective January 1st, Local 262 will be switching from your current pharmacy benefit manager to ProAct, Inc. As such, we'd like to welcome you on board. As an employee owned company we pride ourselves in our ability to provide a high touch service model where YOU are our top priority. We genuinely look forward to providing you with the pharmacy benefits that will help you get well and stay well.

Enclosed you will find your **temporary** prescription identification card. Please utilize this card until your permanent identification card is received in the mail. Please note that your ID number will not change on your new card, so your pharmacy will not require new processing information once your new card arrives.

On behalf of the entire staff at ProAct we would like to welcome and assure you that we are looking forward to assisting you with your pharmacy benefit needs.

If you have any questions, please contact our toll-free customer service help-desk at: 1-877-635-9545.

Sincerely,

Your Dedicated ProAct Team
PROACT, INC.



Customer Service

T 877-635-9545

F 315-287-7864

proactrx.com



Mail Order Pharmacy

T 866-287-9885

F 315-287-3330

proactpharmacyservices.com



Specialty Pharmacy

T 888-843-2040

F 888-842-3977

noblehealthservices.com